#### WHAT IF...

...your car refuses to start or breaks down? Even the most reliable of vehicles can let you down sometimes, and cost a fortune to repair.

It's always worth thinking ahead. A car that's in perfect working order now may be more likely to break down as it ages.

It's enough to keep you awake at night. Unless you invest in our Customer Protect Silver Plus Warranty.

### **SIGNIFICANT BENEFITS**

Customer Protect Silver Plus Warranty is designed to help with the cost of repairs, including replacement parts, labour and VAT.

And when you consider that modern vehicles contain over 700 components, any of which might fail over time, the impact on your pocket could be painful.





Scan this code to your smartphone to see our video demonstration.

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SILVER PLUS

## PROTECTION FOR THE ROAD AHEAD

# PROTECTING YOUR VEHICLE FOR THE ROAD AHEAD



#### **SILVER PLUS PARTS INCLUDED**

The following specifically listed components are included against any Mechanical Breakdown occurring during the Warranty period, provided that the terms and conditions of the Agreement are fully complied with. Any component not listed is specifically excluded.

#### ENGINE

The rocker assembly including hydraulic followers, inlet and exhaust valves, inlet and exhaust valve springs and inlet and exhaust valve guides. Buckets, shims, collets, cam journals and cam bearings. Cylinder head, cylinder head gasket, camshaft and followers, timing gears and chains, oil pump, pistons and rings, cylinder bores, con rods, gudgeon pins and bearings, crankshaft and bearings, inlet manifold, flywheel and ring gear. Crank main bearings, crank big end bearings and con rod small end bearings, main journal caps and big end caps (excluding crank balance shaft and drue unit).

Excluding cracked or porous cylinder heads and bores, carbon deposits, skimming/ pressure testing, burnt valves and timing chain/belt tensioners and guides.

Timing belts are included provided that the last due change of belt has taken place as specified by the manufacturer's schedule (proof required).

#### TORQUE CONVERTER

All internal mechanical components. Pump, turbine, stator and lock up clutch. Bearings and internal bushes.

Excluding all electrical components and oil leaks.

#### MANUAL GEARBOX

All internal mechanical components. Internal gears, syncromesh and syncromesh hubs, gear lever, speedo drive. Selector forks and selector shafts. Bearings, input, output and lay shafts and bushes.

xcluding external selector mechanisms, all lectrical components and oil seals and leaks.

#### **AUTOMATIC GEARBOX**

All internal mechanical components. Internal gears, gear lever, sun and planet gears and carriers. Brake bands, clutch steel discs and clutch drums (excluding friction linings). Valve black, pressure valves and internal main shafts and pressure seals.

Excluding external selector mechanisms, all electrical components and oil seals and leaks.

#### DIFFERENTIAL

All internal mechanical components. Crown wheel and pinion, planet gears and pins. Main input bearing and input seal. Output bearings (excluding output seals).

xcluding all electrical components and oi eaks.

#### CLUTCH

All internal mechanical components. Clutch master cylinder, slave cylinder, release bearing, pressure plate, centre disc and oil contamination for centre plate only.

#### Excluding frictional materia

#### FRONT-WHEEL DRIVE

Drive shafts, including constant velocity joints, universal joints and couplings. Outer constant velocity joint housing, inner race, cage and bearings. Outer drive shaft housing, inner race, cage and bearings.

#### Excluding gaiters

#### **REAR-WHEEL DRIVE**

Rear half shaft bearings and shaft. Rear constant velocity joint housings, inner race, cage and bearings.

Excluding gaiter

#### WHEEL BEARINGS

Front and rear wheel bearings.

#### FUEL INJECTION SYSTEM

Mechanical or electrical fuel pumps, tank sender unit, throttle body, airflow meter, idle control valve, throttle potentiometer, pressure regulator, map sensor. Pedal and throttle body potentiometer. Pressure sensor including fuel rail when not available separately.

Excluding injectors and glow plugs.

#### ENGINE COOLING SYSTEM

Water pump, thermostat, thermostat housing, engine cooling fan, radiator, engine oil cooler and heater matrix only.

#### STEERING (INCLUDING POWER ASSISTED STEERING)

Steering rack and pinion, steering box and pump, steering lock.

Excluding gaiter

#### FRONT AND REAR SUSPENSION

Coil springs, upper and lower wishbones and ball and swivel joints, suspension arms, tie rod ends, anti-roll bar links, track rod ends.

Excluding bushes

#### BRAKES

Brake master cylinder, wheel cylinders, restrictor valve, brake callipers and servo.

Excluding seizure and corrosion.

#### PROPSHAFT

Universal joints and couplings, propshaft bearings.

#### ELECTRICAL SYSTEM

Starter motor, alternator, electric window motors and switches, sunroof motor and switch, central locking motors, front and rear windscreen wiper and washer motors, heater fan motor, heater motor resistor, multi-function stalk switch and horn, imobiliser/alarm, clock, headlight switch, door switch, interior light switch, front and rear fog light switches, heated rear window switch, heated front window switch.

#### ENGINE MANAGEMENT

Engine electronic control unit only.

#### WORKING MATERIALS

Oils, oil filter and antifreeze are included only if it is essential to replace them as part of an agreed claim.

#### CASINGS

If any of the included parts fail and this damages the casing, it will also be included only as part of an agreed claim.

#### **OPTIONAL PARTS AVAILABLE**

If the appropriate box has been selected on the Schedule that item will also be included against Mechanical Breakdown:

#### FOUR-WHEEL DRIVE\*

All four wheel drive components are included.

Excluding wiring and connectors

#### AIR CONDITIONING (FACTORY FITTED)\*

The air conditioning compressor unit. In the event of a valid claim, maximum contribution to system re-gas is £45.00 inc VAT.

#### **TURBO CHARGER (FACTORY FITTED)\***

The turbo charger unit is included.

#### ANTI LOCKING BRAKE SYSTEM – ABS (FACTORY FITTED)\*

The ABS modulator and wheel speed sensors only.

#### EXCLUDED

Exclusions apply as detailed in the warranty agreement schedule.

The listed components are subject to the terms as described in your warranty agreement and are also subject to certain limitations in the maximum amount paid in the event of a breakdown. Please ask your supplying dealer for further details. \*Optional cover.

#### TRANSFER OF OWNERSHIP

The benefit of your warranty agreement is transferable should you sell the vehicle to a private individual. This is subject to the terms and conditions as detailed in your warranty agreement.

- Includes parts labour and VAT
- National repair network
- 3 month to 4 year options available
- Fast payment of valid claims
- Comprehensive parts cover
- \*Recovery
- Transferable

